

## Visa Declaration Form

You agree, and acknowledge the below when processing your visas with Star Tours Ltd.:

The time frames given by us are suggested time frames, and we cannot be held responsible if these time frames are not adhered to by the embassy.

If travelling with Star Tours and your tour is cancelled; and if you decide not to book on an alternative tour then your visa application will be considered as visa only and additional charges will apply. Further documentation will be required.

It is the passenger's responsibility to ensure that they provide and pay fees for all relevant travel documents to Star Tours at the time of submitting the documents. It is the passenger's responsibility to submit all documents to us at the correct time, and accurately.

At Star Tours, we provide a visa service at an extra cost for certain cases, which is separate to your holiday cost. You must submit all documents required altogether. Applications with documents pending will not be accepted or held by Star Tours.

Although we try our best to obtain the visa on your behalf, it is solely at the discretion of the relevant consulate to accept your application, grant your visa or return to us, your passports before your travel date. Star Tours therefore not take any responsibility if the visa has been refused for any reason whatsoever.

We will try to process your visas as early as possible; however, we reserve the right to choose the date of submission for the application.

It is the responsibility of the passengers, to ensure they have the correct visa in place before travelling.

In the event passengers are not able to travel due to not having the correct visas, the cancellation policy set in clause 5.1 will apply.

If you are processing your visa through Star Tours in the UK and the visa is rejected, refused or delayed by the consulate, and we know the outcome ten days before departure, then we will charge 25% of the tour cost for coach tours and 40% for all flight & FIT tours. If the visa is rejected within 10 days of tour departure then the cancellation will be 35% of the tour cost for coach tours and 50% for all flight & FIT tours that are cancelled (This only applies if the booking is made in UK and if the visa has been applied through Star Tours UK).

If you are ineligible to apply for Schengen visas or you are unable to submit the documents as informed by Star Tours within a timeframe specified by Star Tours, cancellation fees stated in point 5.1 will apply. The visa fee and service charge is non-refundable in all circumstances.

Star Tours cannot be held responsible for any loss or damage to your documents, and passport in the part of the embassy concerned,

Customs & Immigrations delays and enquires. Star Tours will not be held responsible, if you are stopped or held by any government department, e.g. Police, Customs, Immigrations or any other authorities of the destination country. The tour will continue, and no financial or any other kind responsibility will be accepted by Star Tours. Passengers that are held back will have to make their own arrangements to their respective destination.

It is your responsibility to check any travel documentation which we issue in relation to your booking as soon as you receive it.

Please contact us immediately if you believe that the document is incomplete or incorrect. We will not be able to accept liability for inaccuracies, and we will liaise where possible on your behalf to the embassy if you so wish.

We at Star Tours guide you in good faith, ultimately it is your responsibility if you wish to process Visas with Star Tours, and we do not guarantee that your visas will be granted or that you will get a determined duration. If your visa is rejected, then you will lose your entire visa fee along with the cancellation terms set.

By signing the below, you agree to the above T&Cs, and accept the T&Cs set in the Brochure. You agree the above has been explained to you, and you are aware of the T&Cs. The lead client agrees on behalf of all in the booking. You also consent to us holding this information in line with GDPR, and accept so by signing the below consent area.

<b>Full Name</b> (Block Capitals)	
<b>Booking Ref No</b> (Visa Only if no Bkg No)	
<b>Signature</b>	
<b>Date</b>	
<b>Personal Information Consent (Sign)</b>	